

1. Overview

This Terms of Service agreement (“Agreement”) governs your use of services provided by Grow Global Online Ltd. By engaging our services, you agree to comply with this Agreement in its entirety.

2. Scope of Services

Our services include but are not limited to business strategy consultation, branding, website development, digital marketing, eCommerce setup, and ongoing support. Each service is provided as per individual agreements and scopes of work.

3. Service Delivery

Project timelines and deliverables will be outlined in a Statement of Work (SOW) or contract, and Grow Global Online Ltd will make reasonable efforts to meet specified deadlines. However, we are not liable for delays caused by factors beyond our control, including client delays or third-party service issues.

4. Fees and Charges

Clients are responsible for all service fees as specified in their agreements. Payments are due as per the payment schedule provided and must be completed before the final delivery of services.

5. Confidentiality

We agree to keep confidential all information provided by clients, except where disclosure is required by law. Likewise, clients agree to keep our business practices, methodologies, and proprietary information confidential.

6. Client Content and Ownership

Clients are responsible for the accuracy and legality of all materials provided to Grow Global Online Ltd. Unless otherwise stated, clients retain ownership of their content. However, we reserve the right to retain samples of work created for clients for our portfolio unless otherwise agreed upon.

7. Third-Party Services

We may engage third-party services or tools as part of service delivery. Clients are subject to the terms and conditions of those third-party providers, and Grow Global Online Ltd assumes no responsibility for their actions.

8. Limitation of Liability

Our liability for any claim arising out of this Agreement is limited to the amount paid by the client for the specific service in question. We are not liable for any indirect, incidental, or consequential damages.

9. Warranties and Disclaimers

While we strive to provide accurate and timely services, we make no warranty or guarantee regarding specific results, accuracy, or uptime of third-party platforms or tools utilized in our services.

10. Dispute Resolution

In the event of a dispute, both parties agree to seek an amicable resolution through negotiation. If a resolution cannot be reached, the dispute will be subject to mediation in England.

11. Termination of Services

Either party may terminate the agreement in writing with reasonable notice. In the event of termination, clients are responsible for all outstanding fees up to the date of termination.

12. Amendments

Grow Global Online Ltd reserves the right to amend this Agreement at any time. Clients will be notified of changes, and continued use of our services constitutes acceptance of the amended Agreement.

13. Contact Information

For questions or concerns, please contact:

Grow Global Online Ltd
Company Number: 16025972
Email: team@growglobalonline.com